Sparkasse app: Change security procedure

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Sparkasse Kulmbach-Kronach

The following instructions apply to the iOS operating system. The procedure may vary slightly for other mobile phone operating systems.
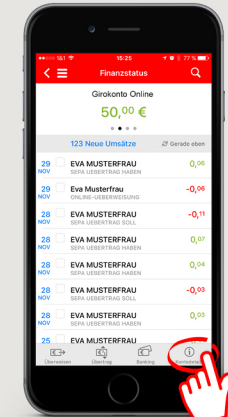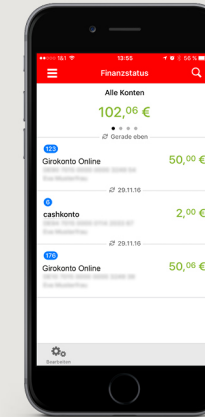
1 Start the Sparkasse app by tapping the **app icon** and then entering your password.

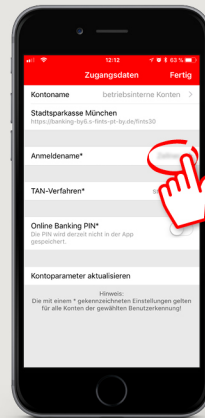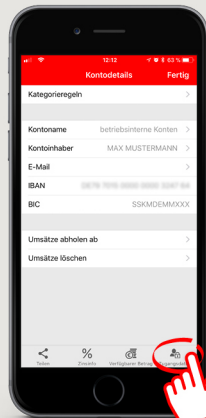On the homepage, tap **To financial overview ("Zum Finanzstatus")**.

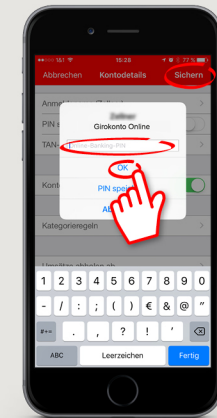**2** Select an **account**. Tap **Account details ("Kontodetails")**.

3 Select **Account Login ("Zugangsdaten")** on the lower right.

In the following step you are able to change the username. Enter the username you received by letter from the Sparkasse concerning the new procedure.

4 Save the new data by tapping **Amend ("Ändern")**. Enter your PIN and press **"OK"** to confirm. Tap **Done ("Fertig")** twice to return to the financial overview.

Finished! From now on, you will receive your TANs via the new procedure when you log on with the corresponding username.

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